

INSTRUCTIONS FOR TELEMED APPOINTMENTS:

Before setting up a Telemed appointment you will need to contact your insurance company to confirm that they will cover this type of appointment. Some insurance companies will and others will not. The codes you will be asking insurance about are:

90791- Telemed (Initial appointment with a Therapist)

90837- Telemed (Therapy appointment)

90792- Telemed (Initial appointment with a Medication provider)

99214- Telemed (Medication Management appointment)

Once you have confirmed that your insurance company covers this service, please contact our office to set up an appointment. When setting up this appointment please provide an email address and your provider will be able to invite to Fruit Street:

There are three steps you will need to complete in order to be fully registered and ready for your first appointment.

Registration Tab must be completed.

Profile Tab must be completed.

V see section completed.

On the day of your appointment you will need to go to Fruit Street app and select the provider that you are seeing. Then click schedule appointment and you will be prompted to give a reason for the appointment. Type in appointment and then click continue. At next prompt select enter waiting room and your provider will be able to see you and the v-see screen will automatically come up. Just wait for your provider to call you. It may take a few minutes if they are with another patient. If you have questions please contact the office at 910-343-8424.